



## ONE-DAY WORKSHOP

# DELIVERING WORKPLACE EFFECTIVENESS

### Introduction

**Delivering Workplace Effectiveness** is a one-day workshop to develop your understanding of the practical application of workplace effectiveness tools and techniques that can achieve improved service outcomes.

This event is aimed at everyone dealing with change, Senior Managers, Project Managers, Project Team members, Business Analysts and Team Leaders.

### Workshop Content:

- Overview of key workplace effectiveness tools and techniques and the key principles
- Understanding of the physical and virtual environment that we work in, focusing on a workplace environment which provides excellent customer value
- Understand the practical application of workplace effectiveness tools and techniques
- Practical exercises to provide experience of applying the workplace effectiveness tools and techniques

The workshop consists of practical exercises throughout the event in which to apply key learning. A full suite of electronic training, document templates and toolkit materials are provided to each attendee at the end of the workshop.

### Facilitator

David Leask, Consultant, NEREO.

### Further Details

For further information, or to book an event, please contact Maureen O'Keefe on 0191 2495874 or email [mokeefe@nereo.gov.uk](mailto:mokeefe@nereo.gov.uk)